

Heartland Savings Accounts product fact sheet

Effective April 2021

Quick facts

Heartland Savings Accounts are designed for individuals, businesses and trusts that want to earn interest on their money while having the flexibility of on-call access to their funds.

Heartland Savings Accounts are issued by Heartland Bank Limited (Heartland). Heartland offers two types of Heartland Savings Accounts:

- the Heartland Saver, which allows you to withdraw your money at any time; and
- the Heartland Savings Optimiser, which requires you to give 30 days' advance notice to withdraw your money.

Heartland's current standard interest rates are available at www.heartland.co.nz, by calling 0800 85 20 20 or by visiting your local Heartland branch.

Full terms and conditions

You should read this Fact Sheet before you invest in a Heartland Savings Account. By investing in a Heartland Savings Account, you agree to these terms and Heartland's Account and Service General Terms and Conditions (**General Terms & Conditions**), which together constitute your agreement with Heartland in relation to your investment. The General Terms & Conditions are available at www.heartland.co.nz.

The offer is only available in New Zealand.

Signing up and paying your investment amount

To open a Heartland Savings Account, you may complete and submit to us our standard application forms or apply over the phone or via any online service we provide from time to time and you must give us all information we require and (if your application is accepted), pay your chosen investment amount in one of the following ways:

- by direct credit to Heartland's bank account, as shown on the application form or as notified by us to you, with your investor name as reference;
- by direct debit (please call Heartland to request a direct debit form and it will be sent to you); or
- by depositing cash at our Ashburton branch.

Payment of your returns

Heartland will pay you interest on your Heartland Savings Account. Interest accrues daily and is added to the balance of your Heartland Savings Account on a monthly basis.

Making a withdrawal

From a Heartland Saver

You can make a withdrawal from your Heartland Saver account at any time.

From a Heartland Savings Optimiser

You must give Heartland at least 30 days' advance notice to make a withdrawal from your Heartland Savings Optimiser account.

Heartland may agree to a withdrawal without 30 days' advance notice, but is not required to do so. If Heartland does agree, an early withdrawal fee will apply which is 3% of the total funds withdrawn (with a minimum fee of \$30 and maximum fee of \$150).

You can elect to withdraw money from your Heartland Savings Account either in person at your local Heartland branch, by providing instructions in writing (which may be by means of an electronic message), by telephone, via any online/internet banking service provided by Heartland from time to time, or by any other means in accordance with the General Terms & Conditions.

Fees and charges

As at the date of this Fact Sheet, there are no fees or charges to invest in a Heartland Savings Account. Heartland's standard service fees apply, for example, in relation to setting up automatic payments or making same day cleared payments. Details of these fees are contained in Heartland's Account and Service Fee Guide which is available at www.heartland.co.nz.

If Heartland agrees to a request to withdraw your money from your Heartland Savings Optimiser account without providing 30 days' notice, an early withdrawal fee will apply, as described above under "Making a withdrawal".

Taxation

Please refer to the "Withholding tax" section of the General Terms & Conditions.

You should consult a professional tax adviser if you require tax advice relating to your specific circumstances. Heartland is unable to give tax advice and does not take any responsibility for the tax implications of your investment.

Alterations to your investment

Changes that may be made to your investment

- The interest earned on your Heartland Savings Account is variable, which means that Heartland may change the interest rate at any time without advance notice to you.

Heartland may introduce (or alter) fees or charges in relation to a Heartland Savings Account. You will be given at least 30 days' advance notice if such change occurs.

Changes that may not be made to your investment

Heartland may not, without your agreement, change your right to receive back your investment and to be paid interest on your investment for so long as we hold it.

Changes you may request

You may request a change to the terms of your

Heartland Savings Account, such as a request for early withdrawal from a Heartland Savings Optimiser account as described above under "Making a withdrawal". Heartland may agree to the requested change but is not obliged to do so.

Further information about Heartland Savings Accounts

No investment is free from risk and an investment in a Heartland Savings Account is no exception. You may not be able to get back your investment, or you may not receive the returns you expect.

This could happen for a number of reasons, including that:

- the IRD may require Heartland to make a deduction from your credit balance, to recover amounts owed by you as a taxpayer;
- Heartland may exercise a right of set-off or combination of accounts (or a similar right) in relation to your credit balance, to recover amounts you owe to Heartland;
- Heartland may become insolvent or otherwise unable to pay its debts as they fall due; or
- Heartland may have a liquidator, receiver, administrator or statutory manager appointed to it.

Further information about Heartland can be found in Heartland's latest Disclosure Statement which is available at www.heartland.co.nz or from any Heartland branch.

Questions

You can contact Heartland's Retail Investments team with any enquiries at:

Heartland Bank Limited

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