

OPERATOR DETAILS (if different from Primary or Joint Account Holder)

		Date of Birth
Signature		
First name(s) in full	Surname	
Physical address		
Ph (hm) ()	Ph (wk) ()	Mob ()
Email address		
Occupation		

TAX DETAILS

IRD number of Operator
Please note that if we do not have your IRD number on file, we are required to deduct resident withholding tax (RWT) at 33%. NZ residents, please indicate your choice of RWT rate below. If exempt, please provide copy of exemption certificate. <input type="checkbox"/> 10.5% <input type="checkbox"/> 17.5% <input type="checkbox"/> 30.0% <input type="checkbox"/> 33.0% <input type="checkbox"/> Exempt Non-residents please indicate <input type="checkbox"/> NRWT <input type="checkbox"/> AIL Are you a US citizen or resident? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please enter your TIN

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ACCOUNT SERVICES (Please tick the options you would like)

Cheque book Large (100 cheques) Small (50 cheques) Deposit Book
 EFTPOS Card for all signatories Other (please specify) _____

INTERNET & TELEPHONE BANKING ACCESS

Please tick if you would like access to: Internet Banking Telephone Banking

ACCESS LEVELS

Full Access	Enquiry Only
<input type="checkbox"/>	<input type="checkbox"/>

PAYMENT LIMITS (only specify if different from default limits)

Bill Payment (Default \$2,000)	+	Bill Anyone (Default \$2,000)	+	Bulk Payments (Default \$2,000)	+	Transfer Limit	+	Daily Transaction Limit (covers all payment types)	=	Total Limit
<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>

Access Levels:

- **Enquiry only** allows each User LIMITED access which enables them to view the Account. The User cannot, however, transact on the Account: it is solely for READ ONLY purposes.
 - **Full access** gives each User FULL ACCESS which enables them to fully operate the Account(s) by Internet Banking. This includes transfers and payments outside your Heartland Account(s).

Payment Limits (Subject to Bank approval)

- **Payment Limits** are the maximum amount of total payments that can be loaded by a User in any one day, and are defaulted to \$2,000 per day for each payment type.

AUTHORISED ACCESS

List here all the Users whom you authorise to access your nominated Account(s) using Internet Banking: (If you are not a current Heartland Bank customer, please complete a signatory request form)

User Name	User Name	User Name
Customer Number	Customer Number	Customer Number
Signature	Signature	Signature

PRIVACY

Information about each person named in this form (Relevant Person) may be collected and held by Heartland Bank Limited, its trading division MARAC, its related entities, successors, assigns, agents and associates (Heartland). That information may be used by Heartland to consider this application for products or services (and any future application involving the Relevant Person). If the information is not provided, Heartland may not be able to provide the requested products or services. The information may also be used by Heartland to develop and run its business, including administering and monitoring products or services provided to the Relevant Person (or any related entity), compliance with legal and regulatory requirements (including identity verification requirements) and providing the Relevant Person with information about other products or services, including those of selected third parties. For the above purposes, the Relevant Person acknowledges that Heartland may provide and obtain information about the Relevant Person to or from other organisations or people Heartland considers appropriate, including its service providers, other financial and insurance institutions, government departments, the Relevant Person's employer/accountant, and other appropriate persons. Heartland may use the services of credit reporting agencies on an ongoing basis for purposes relating to the provision of credit to the Relevant Person (or any related entity), and may exchange information about the Relevant Person with those agencies, including default information. Those agencies may retain that information and provide that information to other customers who use their credit reporting services.

Each Relevant Person may request the full details of every organisation or person to whom Heartland has disclosed information about the Relevant Person. Individuals have rights to access and request correction of their personal information under the Privacy Act 1993. By signing this form each Relevant Person confirms that:

- each person named in this form has read and agrees to the terms above;
- all information provided to Heartland is correct, complete and not misleading; and
- the Relevant Person is not an undischarged bankrupt.

SIGNED BY THE PRIMARY ACCOUNT HOLDER OR ON BEHALF OF

Signature	Date
Name	

SIGNED BY THE JOINT ACCOUNT HOLDER OR ON BEHALF OF

Signature	Date
Name	

BANK USE ONLY:	OPENED BY: _____	VERIFIED BY: _____
CHEQUE/DEPOSIT BOOKS ORDERED <input type="checkbox"/>	CDD CHECKLIST COMPLETED <input type="checkbox"/>	EFTPOS CARD/S ORDERED <input type="checkbox"/>
ACCOUNT NUMBER <input type="text"/>	ACCOUNT NUMBER <input type="text"/>	ORIGINATOR: _____
ACCOUNT MANAGER: _____	COST CENTRE: _____	INTERNET BANKING LIMIT APPROVED BY: _____
SALES CHANNEL: _____		

ACCEPTABLE FORMS OF IDENTIFICATION AND ADDRESS VERIFICATION

Please provide proof of identification **and** address verification with your completed application. Please see below for acceptable forms. Please choose one of the **identification** sets below. New customers will require one of these forms to open new accounts.

ONE FORM OF ID REQUIRED

- New Zealand Passport
- New Zealand Certificate of Identity
- New Zealand Refugee Travel documentation
- Emergency travel document
- New Zealand Firearms licence
- Overseas Passport
- National ID Card

Heartland Bank may complete online verification of a NZ Passport if required. If the online verification is unsuccessful, we will contact you.

OR

ONE FORM OF PRIMARY NON-PHOTO ID

- New Zealand full birth certificate
- Certificate of New Zealand citizenship
- Overseas citizenship certificate
- Overseas birth certificate

AND

One form of secondary photo ID:

- New Zealand driver licence
- 18+ Card
- Valid and current international driving permit/licence

OR

NEW ZEALAND DRIVER LICENCE

AND

One of:

- Credit Card/Debit Card/EFTPOS Card from a New Zealand registered bank
- SuperGold Card
- Community Services Card
- NZ Bank statement issued within the last 12 months
- Government statement issued within the last 12 months
- New Zealand full birth certificate

OR

Heartland Bank will complete online verification through Veda and/or NZTA. If the online verification is unsuccessful, we will contact you.

SIGHTED OR CERTIFIED

THE ABOVE DOCUMENTS MUST BE SIGHTED BY HEARTLAND BANK STAFF/AUTHORISED AGENT OR CERTIFIED BY ONE OF THE FOLLOWING:

- Justice of the Peace
- Registered medical doctor
- Police employee (Constable or above)
- Registered Teacher
- Lawyer/Solicitor
- Notary Public
- NZ Honorary Consul
- Member of Parliament
- Chartered Accountant

Note:

- The Certifier must NOT be related to the customer, be a spouse or partner of the customer, or live at the same address as the customer, or be a party to the account.
- Certification must include the name, occupation and signature of the Certifier as well as the date of certification.
- The Certifier must sight the original documentary identification, and make a statement to the effect that the documents provided are a true copy and represent the identity of the customer.
- Certification must have been carried out within the three months preceding presentation of the copied documents.

Please choose one of the acceptable forms of **address verification** below. All forms must be from within the last twelve months. New customers will require one of these forms to open new accounts.

PROOF OF RESIDENTIAL ADDRESS

ONE ACCEPTABLE PROOF OF RESIDENTIAL ADDRESS LESS THAN 12 MONTHS OLD

Note: Sighting or certification is not required

- Utility bill or rates bill (includes Sky TV or mobile phone bill)
- Car registration notification
- Local council notification
- Electoral roll papers
- Residential tenancy agreement
- Electronic Yellow Pages
- Electronic White Pages
- Bank account statement or Bank correspondence
- Non-bank New Zealand financial institution statement or correspondence
- Government issued document
- Companies Office records
- Court document
- Rest/Retirement Home statement or correspondence

For a Company/Partnership/Trust we require:

- A Certificate of Incorporation/Partnership Agreement/Trust Deed AND
- Personal identification for each director, each trustee, each partner, each shareholder with more than 25% holding and any person who can act on behalf of the customer as for Individual Applicant AND
- in relation to Trusts, evidence of source of funds/wealth

For Trading Name/Partnership (without Partnership Agreement) Partnerships existence must be confirmed by either a set of financial accounts, bank statement or IRD confirmation

If you do not have the identification documents described above, please contact Heartland Bank on 0800 85 20 20. Please note that we may have to request further information from you in accordance with applicable laws.